

Rape Crisis Intervention Service of Carroll County Service Volume Report

Fiscal Year 7/1/09 – 6/30/10

Type of Service	CY 2007	FY 08-09	FY 09-10	% Change
<u>Total Clients Served:</u>	301	318	288	- 9.5%
New	264	294	241	
Carry forward	37	24	47	
<u>Total Telephone Services:</u>	566	668	638	- 4.5%
Hotline/Crisis	380	388	403	+ 4%
Hotline/Info & Referral	25	8	10	+ 25%
Follow Up Calls	161	219	203	- 7%
Professional Consults	Included in referrals above	53	22	- 58%
<u>Total In Person Services:</u>	587	647	576	- 11%
In-Person Counseling	117	140	124	- 11%
Therapy Sessions – Ind.	407	451	410	- 9%
Therapy Sessions – Grp	11	0	0	0%
Accompaniments:	52	56	42	- 25%
- Court	3	8	4	
- Medical	47	42	31	
- Police	2	3	3	
- School/Other	0	3	4	
<u>Community Education:</u>				
School Presentations	427	292	291	0%
Attendees	11,171	6,964	6,792	- 2%
Outreach Activities	47	38	47	+ 24%
Attendees	3,760	3,553	4,733	+ 33%
Professional Trainings	Included in outreach #'s above	17	8	- 53%
Attendees		181	430	+ 38%

*Pending numbers will be generated by report from new database, rather than hand counted. Report is still in draft phase, due by end of summer.

NOTES:

- 1) Clients included both primary victims and secondary victims (non-offending significant others).
- 2) Services are free and confidential.
- 3) Offenders are not treated at RCIS.