

December 2010

Dear Friend,

In 1978, RCIS began as a small group of dedicated women and men who banded together to ensure that victims of sexual violence were treated with dignity and respect. The group embraced a mission for the organization to provide treatment and crisis intervention services free of charge. Over the years, the mission expanded to include efforts toward community awareness and prevention education.

During our more than 30 years of service, RCIS has served thousands of our community members hurt by sexual violence, including women, men, children, teenagers, and senior citizens. Some have been victims, while others have been immediate family members. Still others have been close friends and/or significant others. All were seeking to regain control in their lives and recover from being victimized at such an intimate level. We recently received a thank you letter from a client stating,

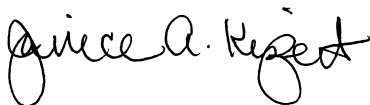
*“I wish everyone that may be in my situation would call into RCIS – that phone call I made was the most important call of my life.”*

Through our 24-hour hotline, walk-in crisis counseling during regular business hours, accompaniment to the hospital and specialized, licensed short-term therapy, our small, grass-roots organization is always here with free and confidential care, compassion and support.

Over the past years, government funding sources have continually made cuts or funding has remained level, and has not kept pace with increased costs of doing business. Throughout this time, as demand for services has remained constant, we have been challenged to continue to deliver services on demand and forced to establish a waiting list for therapy. We are committed to making all efforts necessary in order to ensure our confidential services can continue to remain free for all members of our community.

As today’s uncertain economy continues, RCIS needs your support more than ever. The agency has come to rely more and more on private donations and fundraisers to supplement its operating budget. Every day, we provide services to people who never expected to need our help. Imagine if tomorrow, that person were your spouse, child, sibling, parent, friend, or even you. Please consider RCIS in your end of year, tax-deductible giving options. Your support will enable us to keep our services free and confidential as we encourage our clients on their journey from victim to survivor.

With gratitude,



Janice A. Kispert, CEO

## Overview of RCIS Operations

### Hours of Operation

Hotline: 24-hours a day, 7 days a week  
 Hospital Accompaniment: 24-hours a day, 7 days a week  
 Therapy: By appointment, M-Th, late afternoon and evening  
 Walk-in Crisis & Office Hours: M-F, 9am-5pm

### Accessibility

Handicapped Accessible  
 Hearing Impaired: TTY users call via MD Relay  
 Limited English Proficiency: Utilize a telephone translation service

### Communications

Website: monitored for search engine optimization  
 Newsletter: distributed electronically  
 Event Invitations: distributed via postal mail & electronically

### Annual Fundraising Events

"A Culinary Experience"  
 Walk a Mile in Her Shoes®

### Sexual Trauma Advocate & Resource (STAR) Volunteers

Average number of volunteers per year: 22  
 Average number of service hours per year: 7200  
 Average value of service hours: \$150,120\*

\*At an average of \$20.85/hr.

Source: [www.independentsector.org/programs/research/volunteer\\_time.html](http://www.independentsector.org/programs/research/volunteer_time.html)

## RCIS Service Volume Report FY2009-2010

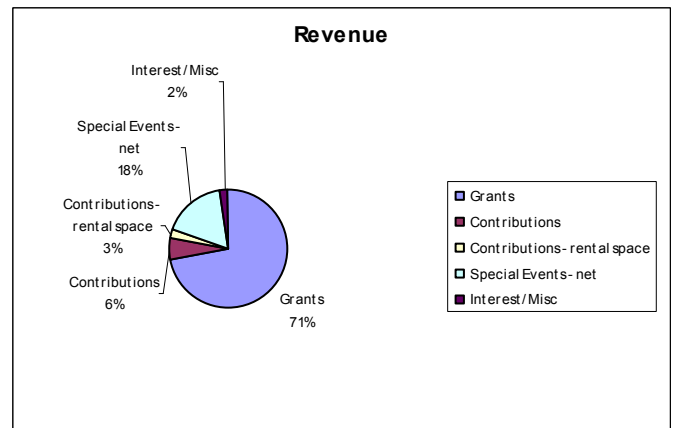
<b>Total Clients Served</b>	<b>288</b>
New	241
Carry forward	47
<b>Total Telephone Services</b>	<b>638</b>
Hotline/Crisis	403
Follow Up Calls	203
Professional Consults	22
Hotline/Info & Referral	10
<b>Total In-Person Service</b>	<b>576</b>
Therapy Sessions	410
In-Person Counseling	124
Hospital Accompaniments	31
Court Accompaniments	4
School Accompaniments	4
Police Accompaniments	3
<b>Community Education</b>	
School Presentations Attendees	291 6792
Outreach Activities Attendees	47 4733
Professional Trainings Attendees	8 430

## RCIS Annual Report FY 2009-2010

### Revenue and Other Support:

Grants	\$233,245
Contributions	\$18,051
Contributions - rental space	\$8,999
Special Events - net	\$57,225
Interest/Misc	\$7,235
Unrealized gain/(loss) on investments	\$12,232
<b>Total</b>	<b>\$336,987</b>

\*Interest/Misc Income includes interest & dividends from investments and misc. income.



### Expenses

Program services	\$265,142
Management and General	\$38,520
Fund Raising	\$15,233
<b>Total</b>	<b>\$318,895</b>

